

**CITY OF MISSOURI CITY  
MUSTANG BAYOU SERVICE AREA**

1522 TEXAS PARKWAY      MISSOURI CITY, TEXAS 77459  
PHONE#: 281-499-5539      FAX#: 281-261-4507

**CONTRACT FOR RESIDENTIAL WATER AND WASTEWATER SERVICE**

New Service \_\_\_\_\_ Name Change Only \_\_\_\_\_ Update Information Only \_\_\_\_\_

The undersigned subscriber hereby makes application to the City of Missouri City, Texas, for Water service, Wastewater service and Sewer Tap Inspection (new application) at the following premises:

Address: \_\_\_\_\_ Lot \_\_\_\_\_ Block \_\_\_\_\_ Section \_\_\_\_\_

By this application the undersigned subscriber agrees to comply with the City of Missouri City Code of Ordinances, Chapter 86 and any and all other applicable rules and regulation.

The subscriber for new residential service hereby tenders the sum of One Thousand six hundred (\$1,600) dollars for a water tap fee, One-hundred twenty (\$125) dollars for each Single Family sewer inspection. The water tap fee includes the installation and maintenance of a 3/4" water meter on the part of the City within the street right of way and/or utility easements for service at the above described premises. It is understood that title to the water meter is vested in the City. The cost for a 1" meter is one thousand nine hundred (\$1,900) dollars.

The tapping charge for a residential or Multi-Family user will be determined by the City based on the size and number of taps requested.

The subscriber agrees to take and use said water and sewer service at the following rates which are subject to change in accordance with the manner in which the City adjust its rates:

UTILITY SERVICE RATES:	(MONTHLY BILLING)	
<u>Single Family Residential Users:</u>		
* Water		
Base Rate:		
Less than 1" meter	First 2,500 gallons	\$21.00 (minimum)
1" meter	First 2,500 gallons	\$29.40 (minimum)
Usage Charges: (all Sizes)	Over 2,501-10,000 gallons	\$ 1.00 per 1,000 gallons
	Over 10,000 gallons	\$ 2.25 per 1,000 gallons
Wastewater	First 2,500 gallons	\$29.50 (minimum)
	Over 2,500 gallons	\$ 1.00 per 1,000 gallons
**Garbage	Flat Rate	May be applicable

\* Water; All Users will be Charged a Ground Water Reduction Plan Fee of \$ 1.65 per 1,000 gallons of water used. This fee will be listed separate on the bill. This fee is determined by the Ground Water Reduction Agreement with the City of Missouri City and is subject to change.

\* A Garbage Fee may be applicable

\* Regulatory Charges (forwarded to TCEQ): one half of 1% of the district's water and sewer charge

The subscriber hereby grants the City and its agents the right of ingress and egress in order to read, repair and otherwise maintain the water tap and meter. All charges are due and payable on or before the **18th** of the month. A penalty in the amount of **10%** of the existing unpaid balance is assessed on each delinquent account on the 19th day of the month. Failure to pay all charges when due may be deemed breach of this contract, at the discretion of the City, in which event all services may be discontinued with proper notice. If service is disconnected, for any cause, a reconnection fee of **\$75.00** shall be paid to the City before service is again commenced at the above location. If service is **disconnected** for non-payment a reconnection fee of **\$75.00** and the existing unpaid balance shall be paid to the City before service is again commenced at the above location. All returned items which include checks, money orders, electronic funds transfer, or credit cards shall be charged a twenty-five (\$25) dollar handling and processing fee.

Account Name: \_\_\_\_\_ Billing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

This application becomes a contract only upon the acceptance of the same by the City of Missouri City.

Effective Service Date: \_\_\_\_\_ Signature: \_\_\_\_\_

Date of Closing: \_\_\_\_\_ Home Phone: \_\_\_\_\_

Mortgage Company: \_\_\_\_\_ Employer: \_\_\_\_\_

Or Address: \_\_\_\_\_

Leasing From: \_\_\_\_\_ Business Phone: \_\_\_\_\_

Address: \_\_\_\_\_ Driver License: State \_\_\_\_\_ # \_\_\_\_\_

Phone: \_\_\_\_\_ Social Security #: \_\_\_\_\_

**TRANSFER FEE: \$35.00 DEPOSIT REQUIRED: \$150.00 - NO INTEREST**  
**Please provide proof of purchase/ownership or a lease agreement.**

For office use only

BY: \_\_\_\_\_  
City of Missouri City M.B.S.A.

**OPERATED BY QUAIL VALLEY UTILITY DISTRICT**  
**3134 CARTWRIGHT RD.**  
**MISSOURI CITY, TX 77459**  
**(281) 499-5539**

A third party convenience fee of three percent (3%) will be charged to process all credit cards.

**Sign up for monthly ACH or Recurring Credit Card. Payment will be deducted approximately 3 days prior to due date.**

ACH \_\_\_\_\_ (Provide voided Check)      Recurring Credit Card \_\_\_\_\_      Effective Date \_\_\_\_\_

Credit Card #: \_\_\_\_\_      Expiration Date: \_\_\_\_\_      Signature: \_\_\_\_\_

Dear Customer:

Effective September 1, 1993, our customers have the right to request we do not disclose certain confidential information provided for in House Bill No. 859. This personal confidential information consists of your address, telephone number, and social security number. In light of the new law, please mark the appropriate box below indicating your choice with regard to disclosure of your personal information.

Thank you for your time and attention to this matter.

Very Truly Yours,

**CITY OF MISSOURI CITY MUSTANG BAYOU SERVICE AREA**

PLEASE CHECK ONE:

- Yes, I would like my personal information kept confidential.
  
- No, it is not necessary to keep my personal information confidential.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Date

**CHLORAMINE DISINFECTANT NOTICE**

In 2012, the CITY OF MISSOURI CITY MUSTANG BAYOU SERVICE AREA changed the disinfectant that we use from chlorine to chloramines. This change is intended to benefit our customers by reducing the levels of disinfection byproducts (DBPs) in the system, while still providing protection from waterborne disease.

However, the change to chloramines can cause problems to person dependent on dialysis machines. A condition known as hemolytic anemia can occur if the disinfectant is not completely removed from the water that is used for dialysate. Consequently, the pretreatment scheme used for the dialysis units must include some means, such as a charcoal filter, for removing the chloramine prior to this date. Medical facilities should also determine if additional precautions are required for other medical equipment.

In addition, chloraminated water may be toxic to fish. If you have a fish tank, please make sure that the chemicals or filters that you are using are designed for use in water that has been treated with chloramines. You may also need to change the type of filter that you use for fish tanks.

When the chloraminated water first flushes out the chlorinated water there may be a slight taste and odor, and possibly discoloration for a short period of time. This will not compromise the safety of the water.

**NOTICIA DE DISINFECTANTE DE CLORIMINA**

En 2012, the CITY OF MISSOURI CITY MUSTANG BAYOU SERVICE AREA cambió el desinfectante que usamos de cloro a cloramina. El propósito de este cambio es beneficiar a nuestros clientes reduciendo los niveles de los productos secundarios relacionados a la desinfección (DBPs) en el sistema, proporcionando al mismo tiempo la protección contra las enfermedades originadas por los gérmenes del agua.

No obstante, el cambio a cloramina puede causar problemas a las personas cuya vida depende de las máquinas de diálisis. Si el desinfectante no es completamente eliminado del agua que se usa para la diálisis, puede conducir a una anemia hemolítica. Por lo tanto, el esquema de tratamiento previo usado por las unidades de diálisis debe incluir algunos medios, tales como filtros de carbón, para eliminar la cloramina antes de esta fecha. Las instituciones médicas deben determinar si otros equipos médicos también pueden requerir precauciones adicionales.

Además, el agua con cloramina podría ser tóxica para los peces. Si tiene un tanque para peces, asegúrese de que los filtros o los productos químicos que están siendo usados están diseñados para ser usados en agua qua ha sido tratada con cloramina. También puede ser necesario cambiar el tipo de filtro que usa para el tanque.

Al tiempo de la primera aspersión del agua cloraminada, se podría percibir algún sabor, olor y posiblemente alguna pérdida del color del agua por periodos cortos de tiempo. Esto no compromete la seguridad del agua.

# CITY OF MISSOURI CITY – MUSTANG BAYOU SERVICE AREA

## PLUMBING MATERIAL RESTRICTIONS AND PROHIBITED PLUMBING PRACTICES

### Prohibition of Use of Specified Materials

The use of the following plumbing materials are prohibited in any and all improvements connected to the District's water system:

1. Any pipe or pipe fitting which contains more than 0.25% lead; and
2. Any solder or flux which contains more than 0.2% lead

### Prohibition Against Cross-Connections and Undesirable Plumbing Practices: Penalty for Violation

1. No direct connection between the District's potable water distribution system and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the District's potable water distribution system by air-gap or an appropriate back-flow prevention device.
2. No cross-connection between the District's potable water distribution system is permitted. These potential threats to the District's drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
3. No connection which allows water to be returned to the District's potable water distribution system is permitted. This includes, but is not limited to, any device pursuant to which water is removed from the District's potable water distribution system, circulated through a customer's system for cooling or heating of fluids used in connection with a heat exchange system and routed back to the District's potable water distribution system.
4. Any User of the District's potable water distribution system shall allow its property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted during normal business hours by the District's representative prior to initiating service and periodically thereafter.
5. The District will notify the User in writing of any cross-connection or other undesirable plumbing practice which has been identified during the initial inspection or the periodic reinspection. At its sole cost and expense, the User shall immediately correct any undesirable plumbing practice on its premises and properly install, test and maintain any backflow prevention device required by the District within two (2) working days of receipt of notice of the improper cross-connection. Copies of all testing and maintenance records on such devices shall be provided to the District annually.
6. If the User fails to comply with the terms of this Section, the District may, at its sole option, terminate service or properly install, test and maintain an appropriate backflow prevention device at the User's service connection. Any expenses associated with the enforcement of this section shall be billed to the User.

Any User who:

1. Violates any Section of this Order; or
2. Makes unauthorized use of District services or facilities; or
3. Causes damage to District facilities by using such facilities in a manner or for a purpose contrary to the purpose for which such facilities were designed; or
4. Uses or permits the use of any septic tank or holding tank with the District; or
5. Violates the District's "Rules and Regulations Governing Sewer Service Lines and Sewer Connections"; or
6. Violates the District's "Order Regulating the Introduction of Wastewater Into the Sanitary Sewer System of the District"; or
7. Constructs facilities which are not included in the approved plans for development;

shall be subject to a penalty of **\$5,000** for each breach of the foregoing provisions. Each day that a breach of any provision hereof continues shall be considered a separate breach.

Received by Subscriber: \_\_\_\_\_ Date: \_\_\_\_\_

**QUAIL VALLEY UTILITY DISTRICT**

3134 Cartwright Road Missouri City, TX. 77459  
Phone: 281-499-5539 Fax 281-261-4507

**APPLICATION FOR SANITARY SEWER SERVICE**

\_\_\_\_\_  
(Name of Applicant) (Lot) (Blk) (Section)

\_\_\_\_\_  
(Street Address of New Construction)

\_\_\_\_\_  
(Office Address of Builder) (City) (State) (Zip) (Phone)

\_\_\_\_\_  
(Installation to be performed by (Plumber or Sub-Contractor) (Phone)

Type of pipe material to be used: PVC \_\_\_\_\_, ABS \_\_\_\_\_, VC \_\_\_\_\_, CI \_\_\_\_\_

Date connection will be made \_\_\_\_\_

Date: \_\_\_\_\_ Requested by: \_\_\_\_\_

Applicant to draw sketch of house layout, proposed location of sewer line, type of connection, stack, wye, tap or manhole with dimensions.

**FOR DISTRICT USE ONLY**

Date Application Received: \_\_\_\_\_

Connection Information:

WYE Location: \_\_\_\_\_, Stack Location: \_\_\_\_\_, Manhole Location: \_\_\_\_\_

**INSPECTION INFORMATION**

**Storm Sewer Inspection:**

Date of Partial Inspection: 1<sup>st</sup> \_\_\_\_\_ 2<sup>nd</sup> \_\_\_\_\_

Date of complete Inspection: 1<sup>st</sup> \_\_\_\_\_ 2<sup>nd</sup> \_\_\_\_\_ 3<sup>rd</sup> \_\_\_\_\_

COMMENTS: \_\_\_\_\_

**Sanitary Sewer Inspection:**

Date of Partial Inspection: 1<sup>st</sup> \_\_\_\_\_ 2<sup>nd</sup> \_\_\_\_\_

Date of Complete Inspection: 1<sup>st</sup> \_\_\_\_\_ 2<sup>nd</sup> \_\_\_\_\_ 3<sup>rd</sup> \_\_\_\_\_

COMMENTS: \_\_\_\_\_

Approved by: \_\_\_\_\_

(District Representative)