

# CITY OF MISSOURI CITY – QUAIL VALLEY SERVICE AREA

1522 TEXAS PARKWAY MISSOURI CITY, TEXAS 77459  
PHONE#: 281-499-5539 FAX#: 281-261-4507

## CONTRACT FOR RESIDENTIAL WATER AND WASTEWATER SERVICE

New Service \_\_\_\_\_ Name Change Only \_\_\_\_\_ Update Information Only \_\_\_\_\_

The undersigned subscriber hereby makes application to the City of Missouri City, Texas, for Water service, Sewer service and Sewer Tap Inspection (new application) at the following premises:

Address: \_\_\_\_\_ Lot \_\_\_\_\_ Block \_\_\_\_\_ Section \_\_\_\_\_

By this application the undersigned subscriber agrees to comply with the City of Missouri City Code of Ordinances, Chapter 86 and any and all other applicable rules and regulation.

The subscriber for new residential service hereby tenders the sum of two thousand two hundred (\$2,200) dollars for a water tap fee, One-hundred seventy five (\$175) dollars for each Single Family Residential and Multi Family Sewer inspection. The water tap fee includes the installation and maintenance of a 3/4" water meter on the part of the City within the street right of way and/or utility easements for service at the above described premises. It is understood that title to the water meter is vested in the City. The cost for a 1" meter is \$2,640.

The tapping charge for a Multi-Family, Non-Taxable or Commercial User will be determined by the City based on the size and number of taps requested.

The subscriber agrees to take and use said water and sewer service at the following rates which are subject to change in accordance with the manner in which the City adjust its rates:

UTILITY SERVICE RATES:			(MONTHLY BILLING)
<u>Single Family Residential Users:</u>			
* Water	First	6,000 gallons	\$ 15.40 (minimum)
	Over	6,000 gallons	\$ 2.475 per 1,000 gallons
** Wastewater	First	5,000 gallons	\$ 16.50 (minimum)
	Over	5,000 gallons	\$ 2.475 per 1,000 gallons
<u>Multi-Family Residential Users:</u>			
* Water	First	6,000 gallons/unit	\$ 15.40 (minimum)
	Over	6,000 gallons/unit	\$ 2.475 per 1,000 gallons
Wastewater	Flat Rate		\$ 16.50 per unit/month

\* Water; All Users will be Charged a Ground Water Reduction Plan Fee of \$1.89 per 1,000 gallons of water used, including a ten percent (10%) administrative fee. This Fee will be listed separate on the bill. This fee is determined by the Ground Water Reduction Agreement with the City of Missouri City and is subject to change

\* Regulatory Charges (forwarded to TCEQ): one half of 1% of the district's water and sewer charge

\* A Garbage fee may be applicable.

\*\* Single Family Residential users will be billed for wastewater services using a three month (Dec., Jan., and Feb.) winter average of water consumption, with a 12,000 gallon cap. New customers, with no historical usage will be billed for wastewater at a rate of 8,000 gallons which does not exceed the standard sanitary wastewater usage rate, currently 9,600 gallons.

The subscriber hereby grants the City and its agents the right of ingress and egress in order to read, repair and otherwise maintain the water tap and meter. All charges are due and payable on or before the **15th** day after the date of statement. A penalty in the amount of **10%** of the existing unpaid balance is assessed on each delinquent account on the 16th day of the month. Failure to pay all charges when due may be deemed breach of this contract, at the discretion of the City, in which event all services may be discontinued with proper notice. If service is disconnected, for any cause, a reconnection fee of **\$75.00** shall be paid to the City before service is again commenced at the above location. If service is **disconnected** for non-payment a reconnection fee of **\$75.00** and the existing unpaid balance shall be paid to the City before service is again commenced at the above location. All returned items which include checks, money orders, electronic funds transfer, or credit cards shall be charged a twenty-five (\$25) dollar handling and processing fee.

Account Name: \_\_\_\_\_ Billing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

This application becomes a contract only upon the acceptance of the same by the City.

Effective Service Date: \_\_\_\_\_ Signature: \_\_\_\_\_

Date of Closing: \_\_\_\_\_ Home Phone: \_\_\_\_\_

Mortgage Company: \_\_\_\_\_ Employer: \_\_\_\_\_

Or Address: \_\_\_\_\_

Leasing From: \_\_\_\_\_ Business Phone: \_\_\_\_\_

Address: \_\_\_\_\_ Driver License: State: \_\_\_\_\_ #: \_\_\_\_\_

Phone: \_\_\_\_\_ Social Security #: \_\_\_\_\_

Transfer Fee: **\$35.00**

Deposit Required: Owner: **\$150.00** - Renter: **\$200.00** - **No Interest**

**Please provide proof of purchase/ownership or a lease agreement.**

For office use only

BY: \_\_\_\_\_

City of Missouri City

OPERATED BY: QUAIL VALLEY UTILITY DISTRICT

3134 CARTWRIGHT RD. MISSOURI CITY, TX 77459  
(281) 499-5539

A third party convenience fee of three percent (3%) will be charged to process all credit cards.

Sign up for monthly ACH or Recurring Credit Card. Payment will be deducted approximately 3 days prior to due date.

ACH \_\_\_\_\_ (Provide voided Check) Recurring Credit Card \_\_\_\_\_ Effective Date \_\_\_\_\_

Credit Card #: \_\_\_\_\_ Expiration Date: \_\_\_\_\_ Signature: \_\_\_\_\_

Dear Customer:

Pursuant to § 182.052, Texas Utilities Code, our customers have the right to request we do not disclose certain confidential information. This personal confidential information consists of your address, telephone number, and social security number. In light of this law, please mark the appropriate box below indicating your choice with regard to disclosure of your personal information.

Thank you for your time and attention to this matter.

Very Truly Yours,

**CITY OF MISSOURI CITY**

PLEASE CHECK ONE:

- Yes, I would like my personal information kept confidential.
  
- No, it is not necessary to keep my personal information confidential.

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Signature

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Printed Name

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Date

# CITY OF MISSOURI CITY

## PLUMBING MATERIAL RESTRICTIONS AND PROHIBITED PLUMBING PRACTICES

### Prohibition of Use of Specified Materials

The use of the following plumbing materials are prohibited in any and all improvements connected to the City's water system:

1. Any pipe or pipe fitting which contains more than 0.25% lead; and
2. Any solder or flux which contains more than 0.2% lead

### Prohibition Against Cross-Connections and Undesirable Plumbing Practices: Penalty for Violation

1. No direct connection between the City's potable water distribution system and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the City's potable water distribution system by air-gap or an appropriate back-flow prevention device.
2. No cross-connection between the City's potable water distribution system is permitted. These potential threats to the City's drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
3. No connection which allows water to be returned to the City's potable water distribution system is permitted. This includes, but is not limited to, any device pursuant to which water is removed from the City's potable water distribution system, circulated through a customer's system for cooling or heating of fluids used in connection with a heat exchange system and routed back to the City's potable water distribution system.
4. Any User of the City's potable water distribution system shall allow its property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted during normal business hours by the City's representative prior to initiating service and periodically thereafter.
5. The City will notify the User in writing of any cross-connection or other undesirable plumbing practice which has been identified during the initial inspection or the periodic reinspection. At its sole cost and expense, the User shall immediately correct any undesirable plumbing practice on its premises and properly install, test and maintain any backflow prevention device required by the City within two (2) working days of receipt of notice of the improper cross-connection. Copies of all testing and maintenance records on such devices shall be provided to the City annually.
6. If the User fails to comply with the terms of this Section, the City may, at its sole option, terminate service or properly install, test and maintain an appropriate backflow prevention device at the User's service connection. Any expenses associated with the enforcement of this section shall be billed to the User.

Any User who:

1. Violates any Section of this Order; or
2. Makes unauthorized use of City services or facilities; or
3. Causes damage to City facilities by using such facilities in a manner or for a purpose contrary to the purpose for which such facilities were designed; or
4. Uses or permits the use of any septic tank or holding tank with the District; or
5. Violates the City's "Rules and Regulations Governing Sewer Service Lines and Sewer Connections"; or
6. Violates the City's "Order Regulating the Introduction of Wastewater Into the Sanitary Sewer System of the District"; or
7. Constructs facilities which are not included in the approved plans for development;

Shall be subject to a penalty of **\$5,000** for each breach of the foregoing provisions. Each day that a breach of any provision hereof continues shall be considered a separate breach.

Received by Subscriber: \_\_\_\_\_ Date: \_\_\_\_\_